

A photograph of four women of different ages smiling outdoors. In the foreground on the right, a woman with short brown hair and a bright pink top smiles broadly. To her left, a woman with dark hair and a black top smiles. In the background on the left, a woman with glasses and a blue and white striped shirt holds a small potted plant. In the foreground on the left, an older woman with grey hair and a blue patterned shawl holds a larger potted plant. The background shows a blurred outdoor setting with trees and white umbrellas.

# THE POWER OF CONNECTION

Inner West

**Neighbour Aid** 

ANNUAL REPORT 2018/2019



# The Power of Connection

“Sometimes, reaching out and taking someone's hand is the beginning of a journey. At other times, it is allowing another to take yours.” Vera Nazarian

Human connection brings value to our lives. Relationships provide us with a feeling of belonging, a sense of identity, a support system, and a way to ease loneliness. We also learn from others' experiences and by trying out new experiences with those we connect with... those we trust.

At Inner West Neighbour Aid we provide the means for our clients and volunteers to connect with each other and the wider community. We focus on developing long term relationships to enrich the lives of our clients and those we work with. It is this consistency and passion that enables an organisation our size to make such a positive impact in the community.

**Call us on 9799 5099 to find out more about our programs and services.**



**Our Board** (L-R): Ben Lever, Wendy Turner (Chairperson), Janice Adam, Mercy Splitt, Fiona Fischer, Jean Burkinshaw (Client Representative), Francesca Grace (Secretary), Jeanette Gilbert (Treasurer and Volunteer Representative)



**Our Team** (L-R): Lara Allen, Rochelle Self, Stuart Blundell, Allison Yee-Brogan, Roman Deguchi, Anne-Lee Hakkennes, Indah Kusumawati, Michael Wohlfiel, Natalie Ciccio, Jackie Walters, Emma Torres

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# About Inner West Neighbour Aid

Active since 1992, we run programs to help older people and people with disability stay active, healthy and connected to the community. Our small team of professional staff work closely with committed volunteers who contribute their time and skills to enhance the lives of clients.



# Ashfield Boys High School



## Connecting Through the Generations

Former Ashfield Boys High School student and Shopping Program volunteer, Samuel, paid a return visit to Neighbour Aid this year. He updated us on his story and had a special reunion with clients, especially June, who he formed a bond with during his volunteer experience in 2015.

On leaving high school Samuel joined the Royal Australian Navy as an Officer. He credits his involvement in the Neighbour Aid shopping program as having a significant impact on him. It reinforced the value of connecting with the community, celebrating cultural differences and embracing diversity.

June was delighted to see Samuel again. She appreciates the meaningful contact and intergenerational connection the Shopping Program provides, as well as the practical help.



# 2018-2019 Highlights

**619**

.....  
Clients assisted

**67**

.....  
New clients welcomed

**278**

.....  
Gardens transformed

**187**

.....  
Lawns mowed (1,000 services)

**21**

.....  
Dog walking clients with 34 volunteers

**12**

.....  
Help at Home clients\*

**173**

.....  
Outings

**77**

.....  
Health and wellbeing sessions\*\*

**17**

.....  
Ashfield Boys High School shopping trips

**25**

.....  
Assisted online shopping days

**10**

.....  
Pet adoption clients

**13**

.....  
Five Senses Garden workshops\*\*\*

**33**

.....  
Home & community visiting clients

**169**

.....  
Volunteers

**48**

.....  
New volunteers

**22**

.....  
Volunteers over 2 years

**21**

.....  
Volunteers over 5 years

**6**

.....  
Volunteers over 10 years

\*Help at Home commenced 4/19 \*\*Hydrotherapy ceased 3/19 \*\*\*Workshops commenced 3/19

# Rivendell School

## Connecting in the Garden

Our Garden Aid/Rivendell School collaboration began November 2018 to assist clients in their gardens, offer community access to students, and create an intergenerational learning experience for all involved. The program also supports young people living with a mental health condition by offering work experience training and mentorship.

The weekly volunteer gardening program promotes diversity and meaningful contact and communication between people of different generations and with varying social needs in the community.

Clients who have benefitted from the program value the experience: *"I am very grateful to have the students and teachers help in my garden. The students were polite and respectful. My garden looked beautiful when it was finished and all of my family commented how great it looked. I really enjoyed having them and sharing the day with me."* Mary, client

"Rivendell School's partnership with Neighbour Aid provides an opportunity for our students to volunteer their time in a meaningful way and contribute to a much needed and valued community program. The partnership enables our students to gain horticultural experience and knowledge and develop confidence working with the community."

Jennifer Schumack, Principal



L-R Jennifer Schumack, Principal, Rivendell School;  
Roman Deguchi; Cassandra Houlihan, Rivendell School;  
Jade Webster, Rivendell School



# Our Programs

## Around the Home

**Gardening:** Our professional team works with clients to plan a garden they will enjoy. Volunteers help restore gardens so they are safe, easy to maintain and look great.

**Lawn mowing:** We help maintain the external beauty of clients' homes with our subsidised lawn mowing program. The service is provided by an approved contractor.

**Minor Home Maintenance:** We work with approved contractors to keep clients' homes safe and accessible by undertaking small maintenance and repair jobs.

**Pet Adoption:** We partner with the RSPCA to help clients find the right dog or cat to match their needs.

Pets bring unconditional love and in return receive a new home.

**Dog Walking:** We match clients with a passionate volunteer dog walker who take their dog for an extra walk each week. Many clients and dog walkers bond over their mutual love of pets.

**Assisted Online Shopping:** A temporary or ongoing grocery shopping service for clients who have limited support and find it difficult to get out to the supermarket.

## Out and About

**Outings:** Clients discover Sydney on outings full of fun and friendship. Our popular weekday outings include: picnics, movies, ferry rides, gardens, galleries, fish and chips

by the sea, exhibitions, parks, shows, clubs and more.

**Grocery Shopping:** Select students from Ashfield Boys High School are paired with local clients who are independent but require physical help with their grocery shopping. This program supports intergenerational and cross-cultural connection.

**Saturday Social Group:** Clients under 65 living with disability enjoy discovering Sydney every second Saturday on outings including: ferry rides, movies, gardens, exhibitions, bowling, galleries, art & craft, lunches and more.



## Health and Wellbeing

**Alive & Kicking:** We help our clients stay healthy and mobile by exercising their mind and body at our weekly program of activities including: gentle exercise, laughter yoga, art classes, brain training, healthy ageing talks and games.

**Stand Tall:** Our weekly balance and strength program supports clients to have a go, build their strength and confidence, reduce the likelihood of falls and meet new people. Delivered by professional trainers at a local gym, sessions are safe, friendly and fun.

**5 Senses Garden Workshops:** Inclusive weekly workshops focus on: health and wellbeing,



creativity, culture, food and sustainability. Open to clients and the public, workshops are a great way to stay connected to the community and to continue to learn new things in a welcoming environment.

## Visiting

**Home and community visiting:** Clients are carefully matched with a volunteer on the basis of interests, experiences and outlook on life. Fortnightly visits are relaxed

and informal with strong, lasting friendships formed.

## Social Enterprise

**Help at Home:** Our new, competitive fee-for-service program includes lawn mowing, gardening and small jobs around the home like window cleaning and minor repairs. It is open to people living in the inner west regardless of age or financial situation. Income generated supports our subsidised programs.

# The 5 Senses Garden Workshops

## **An Inclusive Community**

On a sunny afternoon in February 2019 we opened the 5 Senses Garden in partnership with the City of Canada Bay. Over 300 people attended the opening which attracted a cross section of community members who celebrated the hard work that went into the project.

Following the success of the opening, our workshops began in March. The inclusive 5 Senses Workshops attract and integrate a diverse range of people in our community. The program is unique because it is a community service enabling all members of the community to participate. Our clients have enjoyed and benefitted from mixing with a range of people of all ages, cultures and abilities.

Working with business, not for profit and community members, we deliver diverse quality workshops that range from cooking classes to floristry workshops and health promotion talks. In only four months 170 participants have participated in weekly workshops which are booked out in advance.

With the community behind us we are planning new and exciting programs in 2019/2020.

Thank you to all who supported the 5 Senses Garden development and continue to be part of its future: Bunnings, Rotary Club of Concord, Rivendell School, Royal Botanic Garden Sydney, Sydney Local Health District, Two Good and Vegepod.



# Connecting with our Volunteers

## Volunteer of the Year

Our volunteers are special. We appreciate their empathy, generosity and practical assistance across all programs. This year we share Jeanette's story; our 2018-2019 Volunteer of the Year.

Jeanette contacted us four years ago. After retiring from work she recognised her need to stay connected to the community; to feel useful and to occupy her time in a valuable way. Volunteering was the perfect answer. Jeanette was initially attracted to the social aspect of her outings volunteer role. The idea of helping isolated people to enjoy days out appealed to her.

Jeanette says that she gets as much out of outings as our clients do. She began volunteering to help others and over time has found that supporting others has also supported her. Jeanette also loves the sense of community and shared caring.

"The staff members are passionate and professional and this communicates easily to all volunteers, clients and partners."



In 2017 Jeanette stepped up to join the Board, first as Volunteer Representative and now Treasurer.

"Jeanette shows consistent support for our clients, investing heavily in the mission of Neighbour Aid. She is an outstanding and committed outings volunteer as well as a superb role model to new Board Members. She often assists Neighbour Aid beyond her rostered outings."

Allison Yee-Brogan  
General Manager

# Coming Together to Support Clients



temperament whom he named 'Jackie' after one of our team members. We also connected Alwyn with a fabulous dog walking volunteer who offered practical support and a caring, professional eye over his wellbeing.

Referred to us by Royal Prince Alfred Hospital in 2017, Alwyn was keen to adopt a dog to support his recovery from lung cancer treatment.

We worked closely with Alwyn and the RSPCA to find the perfect companion; a dog with a beautiful

The RSPCA arranged weekly visits and medical checks from veterinary students from the Keepet program to ensure his older pet stayed in good health. When Alwyn was in hospital we worked as a team to ensure Jackie was cared for. We even brought Jackie to visit Alwyn in hospital, lifting his spirits. This support was not lost on Alwyn.

*"Young 'Jackie' is a great little fella and we have turned into good companions. Having him around has helped settle me down a lot... You and your staff are still making an old man and his Jackie very happy and we thank you all for bringing this happiness into our lives."* Alwyn, client (excerpt from letter)

Over the next two years Alwyn's health slowly deteriorated but he was determined to remain at home and care for his companion with community support. His beautiful dog Jackie remained at his side.

# Our Support

“Alone we can do so little. Together we can do so much.”  
Helen Keller

The support we receive enables us to continue to develop the programs and connections within our community. We are grateful for your invaluable contribution.

## Funding bodies



## Grants



## Partners



## Corporate Support (in kind)





# Our Donors

Thank you to all of our generous donors. Your support enables us to connect with more people in our community.

Aidree Cotterill  
Aleksander Samarín  
Alfia Trazzera  
Alwyn Nelson  
Ana Horvat  
Aneicia Playford  
Angela Mazzurco  
Angela Salvatore  
Angela Trevisan  
Angelo Catalano  
Angelo Cucinotta  
Anna Maria Dell'Aia  
Anna Migliore  
Anna Politi  
Anne Borg  
Anne Taylor  
Antonino Rapisarda  
Ashley Reed  
Augusta Perassolo  
Beryl Thurston  
Betty Chamberlain  
Brian Taylor  
Bruce Durham  
Camila Lynch  
Carmela Ferraro

Carmela Seminara  
Carmelina Zappala  
Clare Schmitzer  
Clare Storos  
Damiana Scardigno  
Danielle Nasr  
Daphne Lackner  
Derrick Chaves  
Doris May Hogarth  
Dorothy Barker  
Dorothy Bourke  
Dorothy Jamieson  
Edna Goodwin  
Effie Vernicos  
Eileen Barry  
Elizabeth Beggs  
Ella Kwong  
Ellan Jean Mitchell  
Elva Gregory  
Eva Lazucki  
Eva Mach  
Eva Magyar  
Eve Taylor  
Fay Cocks  
Fiona D'Souza

Fortunata Donato  
Galina Strekalovsky  
George Tryfon  
Giuseppe Roda  
Gladys Barnes  
Graham Burland  
Gwen Hodges  
Gwen Stackpool  
Harry Van-Holst  
Hazel Tansley  
Heather Burbidge  
Irene Panagakis  
Isabella Ciccollitto  
Ivan Laus  
Jack Nolan  
Jack Weiss  
Janice Sweeney  
Janice-Lynne Adam  
Jean Burkinshaw  
Jeanette Gilbert  
Jennifer O'Neill  
Jill Prentice  
Joan Kingston  
Joan Valsamakis  
John Pollock  
John Redfern  
Josephine Tabone  
Joy Kay  
Joyce Duncan  
Joyce McConnell  
Judith Jones

Juliana Stuhl  
June Combe  
Kamala Siva  
Kamelia Nassar  
Krishnan Sungaran  
Leng Choo Tan  
Liliana Pettener  
Lois Bennett  
Lois Casinader  
Lois George  
Lorna Clifford  
Lucia Dipietro  
Marc Delorie  
Margaret Alvares  
Margaret Ann Turner  
Margaret Blackman  
Margaret Fitzpatrick  
Margaret Forrest  
Margaret Heddle  
Margaret Swift  
Maria Ho  
Maria Kufner  
Marie Winfield  
Marjorie Seddon  
Mary Eade  
Mary O'Hare  
Maureen Ciardi  
Maureen Duck  
Maxwell Blackman  
Melissa Watt  
Meryn Slater

Michael Palmieri  
Monica Loveridge  
Myriam Remaki  
Baghnaoui  
Nagaraja  
Panduranga  
Noela Skillman  
Noreen Keoghan  
Norma Cooke  
Norma McLeane  
Norma Payne  
Norma Piper  
Orazio Salanitro  
Patricia Mitchell  
Paul Savvas  
Peggy Payrits  
Pushpa Pulendiran  
Rachela Di  
Francesco  
Rae Lewis  
Rita May Young  
Robert Dreher  
Robert Matthews  
Rochelle Self  
Ruth Jeremy  
Ruth Payne  
Sally James  
Salvatore Liotta  
Salvatore Scalia  
Sandra Mills  
Sarah Kistan  
Shirley James

Shirley Jean  
McKinnery  
Shirley Motbey  
Sitaram Bhagwatula  
Soraya Gobran  
Speranza Catasta  
Susanne Liang  
Theresa Samaha  
Therese Linehan  
Tracey Forrest  
Usha Gupta  
Valerie Elvy  
Valerie Heath  
Vernon McNally  
Veronica Carey  
Walter Tuchin

## Over \$200

Allison Yee-Brogan  
Craig Cashman  
Eve Mullen  
Joe Szima  
Maria Prendergast  
Rosemary  
Caltabiano

## Corporate Donors

Citi Group \$250  
Rotary Club of  
Concord \$15,000  
Westfield Burwood  
\$10,000  
Westpac \$2,500

# A Strong Client Connection



All of our clients are inspirational. Each has their own special story making them unique and valued in our community. None more so than Sheelagh who at 102 tells her granddaughter "I am not old, I am elderly."

Sheelagh has been a participant in Neighbour Aid's programs for over 12 years and regularly attends our weekly Alive & Kicking sessions keeping her mind and body active. After she fell and fractured her hip in late 2018 she had one goal in mind: to get up and get moving so that she could return to her weekly Alive & Kicking classes.

Sheelagh also has her garden transformed by our Garden Aid Team and volunteers and attended many outings over the years.

Sheelagh's positive spirit and can do attitude is infectious and admired by all who meet her.

*"I have developed wonderful friendships over the years. Everyone gets on so well with each other. We are always happy and laughing together. The Neighbour Aid staff and the exercises with Fleur are wonderful. If I'm not feeling well they go out of their way to help. They are always encouraging. I look forward to Tuesday and all the interesting outings that are organised."* Sheelagh, client

# General Manager's Report



One of the threads that bind clients, volunteers, staff, board members, contractors, partners and supporters of Inner West Neighbour Aid – is a feeling of being connected with people and community. In this era of growth and advanced technology, human connection is a unique and powerful force in creating communities and meaningful relationships.

I am proud to report on the activities and achievements of Inner West Neighbour Aid for the 2018/2019 financial year:

- For the 2019 NSW Seniors Festival we held a special lunch for clients over 91. Forty guests joined us, including four guests over 99.
- In April 2019 our Alive & Kicking group performed alongside Year 2 students at Strathfield South Public School for our second Young and Young at Heart Performance.
- With support from the City of Canada Bay Council we organised an information session

on the Changes to Aged Care Services attended by over 80 people.

- The 5 Senses Garden was officially opened in February 2019 which was an important milestone for our physical and cultural presence in the community.
- Help at Home, our non-government subsidised program, started in April 2019. This program was established with a long term view of supporting our Mission and providing a separate income stream.
- Established agreements with Home Care Package Providers to support clients who have moved to Home Care Package funding.
- We did not re-register as a National Disability Insurance Scheme (NDIS) Provider in March 2019.
- Established Workshops at the 5 Senses Garden, offering an opportunity for people to share skills and knowledge on wellbeing as well as meet like-minded people.



- Established a partnership with Rivendell School, where students with an interest in horticulture and volunteering support our clients in their gardens.
- The Ashfield Boys High School Shopping Program was recognised and interviewed for the ABC Radio, AM program.
- Showcased our programs at a Regional Forum on Wellness and Reablement, funded and facilitated by the Commonwealth Home Support Programme Development Officers across the Sydney Metropolitan.
- Embarked on a new fundraising initiative by listing as a local community donation partner with the Return and Earn Scheme, a NSW State Government initiative to reduce litter of drink containers.
- In 2018 Roman Deguchi was voted as one of the top 3 finalists in the Westfield Burwood Local Heroes program and was awarded a grant of \$10,000 for the 5 Senses Garden Workshops.

I have an overwhelming sense of gratitude, trust and respect for the people that contribute to the Neighbour Aid community: An enthusiastic, skilled and engaged board; Hardworking, knowledgeable and professional staff; Kind and generous volunteers; Supporters and donors who make a difference; Partners and contractors working seamlessly with us to provide more services for more people; and a community that promotes kindness and respect, sharing stories and feedback.

It is clear that Inner West Neighbour Aid has a special place in people's hearts. We are the current custodians of this great community organisation and look forward to continuing to stand out from the crowd and being sustainable into the coming years.

**Allison Yee-Brogan, General Manager**

*"Connection is the energy that is created between people when they feel seen, heard and valued – when they can give and receive without judgment." Brene Brown*

# Chairperson's Report



We have forged through the challenges of the past two years and embrace the challenges of the next two, where we still await details surrounding the future funding model

for the Commonwealth Home Support Programme (CHSP). We were pleased to receive news that the Department of Health extended funding for the CHSP until 2022. With sound planning and management, we have continued to do what we do well, capitalised on our strengths, developed contingencies for different funding scenarios and put our clients first.

Over the past 12 months the composition of the Board has changed but with new members, our spirit and sense of purpose for Neighbour Aid's future is unwavering. We thank and farewell Wayne Ardley (7 years), Jean Burkinshaw (3 years) and Alex Maitland (4 years). Their commitment, passion, skills and knowledge laid the foundation for our current Board. We are fortunate to have a broad range of skills and expertise amongst our volunteer Board Members. During the 2019

financial year we welcomed Janice Adams, Lesley Hambusch and Ben Lever.

Neighbour Aid continues to be a client focussed organisation, delivering quality services with a personal touch. We are local, we are connected, our volunteers and staff are invested and committed. With 100% staff retention over the past three years, we have been able to strengthen and grow our programs this financial year. Projects like the 5 Senses Garden and the establishment of our Help at Home service are testament to staff knowing their jobs and going above and beyond to deliver relevant and innovative services. We are only able to reach the number of clients across the inner west with the support of over 120 volunteers and over 20 partners, supporters and contractors.

We recognise we are unable to be all things to all people. However we will stay up to date with industry changes, seize opportunities to diversify our income streams and stay true to our Mission. Thank you to all members of the board, staff, volunteers and clients for a successful year.

**Wendy Turner, Chairperson**

# Treasurer's Report



The annual audited accounts to 30 June 2019 are presented for consideration and adoption. The financial information that follows is an abbreviated version of our full

Financial Report, a copy of which is available on request. This financial year, Inner West Neighbour Aid has reported an operating surplus of \$147 (2018: operating surplus of \$3,671) and total net assets of \$255,804 (2018: \$255,657).

## Operating Summary

	2019	2018	% Change
Income	\$967,999	\$947,513	2.2%
Expenses	\$967,852	\$943,842	2.5%
Surplus before income tax	\$147	\$3,671	

The 2.2% increase in income from 2018 to 2019 included increased funding under the Commonwealth Home Support Programme for Social Support Group activities, growth funding for Home Maintenance services and funding for the

Community Visitors Scheme for both residential and home visiting. We undertook a new fundraising initiative with the NSW Government's Return and Earn Scheme and received a Westpac Community Boost donation.

Total expenditure over the 2019 financial year was curtailed by accessing subsidised or free training/workshops through sector contacts as well as an annual cost review which resulted in changing some suppliers, a reduction in mobile telephone usage, cleaning rates and printing rates, and close monitoring of phone/data and petrol usage.

Times are tough for not for profit organisations and I am proud that Neighbour Aid remains true to its Mission whilst strategically planning for future financial sustainability. It is an organisation with a strong, trusted reputation with effective business management and controls.

I am pleased to deliver our Financial Report, and would like to thank the Board, staff and auditors for their support and advice during the year.

**Jeanette Gilbert, Treasurer**



# Audited Financial Statements

## Income Statement for the year ended 30 June 2019

	2019 \$	2018 \$
<b>INCOME</b>		
Gross receipts	821,648	815,252
Grants received	81,000	76,000
Donations	9,753	8,857
Service fees	17,793	15,744
Membership fees	5,900	3,725
Fundraising	0	1,508
Interest received	2,752	6,695
Other income	29,153	19,732
	967,999	947,513
<b>EXPENSES</b>		
Administration expenses	26,081	31,486
Management expenses	125,451	117,238
Program expenses	71,593	91,452
Staff expenses	734,955	692,824
Volunteer expenses	9,772	10,842
	967,852	943,842
Profit (loss) before income tax	147	3,671
Income tax expense	0	0
Profit (loss) after income tax	147	3,671
Retaining profits at the beginning of the financial year	255,657	251,986
<b>Retained profits at the end of the financial year</b>	<b>255,804</b>	<b>255,657</b>

## Statement of Financial Position as at 30 June 2019

	2019 \$	2018 \$
<b>CURRENT ASSETS</b>		
Cash assets	349,892	297,010
Receivables	3,512	707
Other current assets	998	4,399
<b>TOTAL CURRENT ASSETS</b>	354,402	302,116
<b>NON-CURRENT ASSETS</b>		
Property, plant & equipment	9,436	41,835
<b>TOTAL NON-CURRENT ASSETS</b>	9,436	41,835
<b>TOTAL ASSETS</b>	363,838	343,951
<b>CURRENT LIABILITIES</b>		
Trade and other payables	8,912	8,427
Provisions	32,108	29,830
<b>TOTAL CURRENT LIABILITIES</b>	41,020	38,257
<b>NON-CURRENT LIABILITIES</b>		
Provisions	67,014	50,037
<b>TOTAL NON-CURRENT LIABILITIES</b>	67,014	50,037
<b>TOTAL LIABILITIES</b>	108,034	88,294
<b>NET ASSETS</b>	255,804	255,657
<b>MEMBERS' FUNDS</b>		
Retained profits	255,804	255,657
<b>TOTAL MEMBERS' FUNDS</b>	<b>255,804</b>	<b>255,657</b>



INNER WEST NEIGHBOUR AID INCORPORATED  
(ABN 20 500 363 056)

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF  
INNER WEST NEIGHBOUR AID INCORPORATED

We have audited the accompanying financial report, being a special purpose financial report, of Inner West Neighbour Aid Incorporated (the entity), which comprises the Income Statement, Statement of Financial Position as at 30 June 2019, notes comprising a summary of significant accounting policies and other explanatory information, and the Statement by Members of the Board.

*Board Members' Responsibility for the Financial Report*

The Board Members of the entity are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in [Note 1](#) to the financial report is appropriate to meet the requirements of the *Corporations Act 2001* and is appropriate to meet the needs of the members. The Board Members' responsibility also includes such internal control as the Board determines is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

*Auditor's Responsibility*

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Board Members, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

*Independence*

In conducting our audit, we have complied with the independence requirements of the *Corporations Act 2001*.



*Opinion*

In our opinion the financial report of Inner West Neighbour Aid Incorporated is in accordance with the *Corporations Act 2001*, including

- a. giving a true and fair view of the entity's financial position as at 30 June 2019 and of its performance for the year ended on that date; and
- b. complying with Australian Accounting Standards to the extent described in [Note 1](#) and the *Corporations Regulations 2001*.

*Basis of accounting*

Without modifying our opinion, we draw attention to [Note 1](#) to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Board Members' financial reporting responsibilities under the *Corporations Act 2001*. As a result, the financial report may not be suitable for another purpose.

*MNSA Pty Ltd*

MNSA Pty Ltd

*Mark Schiliro*

Mark Schiliro (Chartered Accountant & Registered Company Auditor)  
Director of MNSA Pty Ltd (Registered Audit Company)

Dated this 30th day of August 2019



# The Neighbour Aid Team

Together we provide a welcoming community where our clients are respected and supported to stay independent, healthy and socially connected.

## Volunteers

We are grateful for the diversity and contribution of our amazing volunteers who choose to spend their time and use their skills to support our clients. You are integral to the success of Neighbour Aid and our community is richer from your involvement. In addition to our 169 volunteers we are thankful for the assistance from our corporate volunteers:



## Board

Our board members contribute to the overall strategic direction, legal, contractual and compliance decisions. We are thankful for your guidance and for sharing your experience to make Neighbour Aid stronger.

## Staff

With 100% retention over the last three years our eleven staff members are committed to improving our clients' lives. Every day you make a difference with your empathetic, professional service.

## Service Providers

We are proud to work with contractors who support Neighbour Aid's mission. Thank you:

Coaching Zone Five Dock (Stand Tall)

Fleur Denny (Alive & Kicking)

Shari Coventry (Alive & Kicking)

Yoshiko Ito (Alive & Kicking)

Angela & Peter Moniaci (Lawn Mowing)

Elio Vigorito (Lawn Mowing)

Ian Hull (Lawn Mowing & Minor Home Maintenance)

Kelly Armstrong (Lawn Mowing)

Mario Caruso (Lawn Mowing)

Neal Coyte (Lawn Mowing)

Peter Harvie (Lawn Mowing)

Tom Badarani (Lawn Mowing)

## Support us

As a local not for profit we appreciate the support we receive from our volunteers, donors and supporters. You enable us to grow stronger; offering a wider range of programs, reaching more people in need. We are keen to connect and work with like-minded people and organisations who want to make a difference in the local community. Please contact us to find out more.

Inner West Neighbour Aid is an Incorporated Association.  
ABN 20 500 363 056

Located on the grounds of Croydon Park Public School  
Entry via Beresford Avenue carpark  
PO Box 247, Croydon Park NSW 2133  
T: 02 9799 5099 | E: [admin@iwna.com.au](mailto:admin@iwna.com.au)  
[www.iwna.com.au](http://www.iwna.com.au)



## Acknowledgements

### Registered Company Auditor

MNSA Pty Ltd  
Level 1, 283 George Street, Sydney NSW 2000  
T: 02 9299 0901  
[www.mnsa.com.au](http://www.mnsa.com.au)

### Bank

Commonwealth Bank of Australia  
210 Burwood Road, Burwood NSW 2134  
T: 02 9747 5900

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M: 0405 505 276  
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